



STATEN VAN ARUBA

Ingek. 01 FEB 2013

Volgnr.: IS/368/12-13

**Aan de Voorzitter van de Staten van Aruba**

**URGENT**

Aruba, 1 februari 2013

Gaarne met spoed bijgaande Statenvragen door te geleiden aan de Minister van Toerisme, Transport en Arbeid.

Hoogachtend

A handwritten signature in black ink, appearing to read 'Andin'.

Mr. Andin C.G. Bikker, Statenlid en fractievoorzitter PDR

Aruba, 1 februari 2013

Statenvragen gericht aan de Minister van Toerisme, Transport en Arbeid.

In aanmerking nemende:

bijgaand geanonimiseerd emailbericht aan de PDR-fractie, waarin op gemotiveerde wijze door een klant van Arubus wordt geklaagd dat een aanmerkelijke groep klanten nadeel ondervinden als gevolg van de vervanging van regulier busvervoer door kleine autobussen op de route Sabana Basora (als nader omschreven in het emailbericht);

Komt tot de navolgende vragen:

1. Kan de Minister de Staten informeren of er zo spoedig mogelijk een oplossing kan worden gevonden voor de hierboven omschreven onstane kennelijke tekortkoming in het openbaar vervoer op de desbetreffende route?
2. Zijn er wellicht terzake andere vergelijkbare routes ook soortgelijke klachten bij Arubus of Uw Ministerie binnengekomen?

In afwachting van een schriftelijk antwoord op gemelde vragen, verblijft,

Hoogachtend,



Mr. A.C.G. Bikker, Statenlid en fractievoorzitter PDR

**From:**

**Date:**

**To:** "[andin.bikker@parlamento.aw](mailto:andin.bikker@parlamento.aw)"

**Subject:** Arubus Sabana Basora

**Reply-To:**

Dear Mr. Bikker

I will really appreciate if a solution can be found for the ongoing situation with Arubus for the route of Sabana Basora. For the past 12 years Sabana Basora has had its own bus service provided by Arubus. The Sabana Basora bus route is from O'stad - Dakota - Buena Vista - Parkieten Bos - Bucutiweg till Varadero - Dump - pass by Arugas - Balashi - Spaans Lagoen - Pos Chiquito - Sabana Basora - Sabana Basora Noord - Pos Chiquito Complex - Rooi Lamoenchi, many people that live along this route uses Arubus on a daily basis for they do not have any other means of transportation to get to school or work. The elderly folks use Arubus to do their grocery shopping, paying bills and doctor visits.

In the month of November 2012 minister Otmar Oduber along with the director of Arubus made the decision of eliminating the big buses from this route and replacing them with Hyundai H1 vans. Because of this change we the customers of Arubus that live along this route have been going through lots of hardships. The buses no longer run on time, they do not pass the complete route. Once they reach Sabana Basora they're filled up so they head straight back down to O'stad, this leaves all of us that live in Sabana Basora Noord, Pos Chiquito Complex and Rooi Lamoenchi stranded waiting for a bus that is not coming. We have to walk to the mean road to take the San Nicolas bus which is making us late for school and work. After work and school people are getting stuck down town for the buses fills up there is no more space or/and they are not on time, so you have to wait for over a hour for the next bus or take the San Nicolas bus and walk it home after a long hard day of school and work.

The elderly folks are not able to get in and out of the buses for the buses are so cramped in space that they have to climb over seats and passengers to get in or out of the bus. The passengers are not able to take their food for work, school bags anymore or do their shopping for there is no space to fit passengers with their bags. There is no safety with these buses either for if ever one of them gets in an accident not one of the passengers will be able to get out.

(...)

I really hope that a solution can be found and Arubus reinstall the big buses for this route.

Thanking you in advance for your help,

Sincerely,